

Cancun, Quintana Roo, July 16th 2021

Dear Commercial Partner,

We would like to inform you that currently, the Federal highway between Cancun and Tulum, has presented a sinkhole in the asphalt layer, causing traffic congestion and delays in both directions. This issue has not only impacted the hotel area towards Playa del Carmen, but also the entire touristic zone of the Riviera Maya.

We would like to take this opportunity to inform you that the construction of the Mayan Train has already started and this initiative seeks to open new commercial and development opportunities in the area. It is however, important to mention that traffic congestion will be experienced in the whole touristic zone of Riviera Maya during this period.

Taking into account the afore mentioned points, at BD Experience we continue to monitor each transportation service in order to provide the necessary assistance to attend each of our arrival and departure services.

On behalf of BD Experience, we regret the inconvenience that this may cause to our mutual passengers.

Sincerely,



Laura Triay
Managing Director DMC