

Cancun, Quintana Roo, July 21th 2021

**Dear Commercial Partner,**

We would like to take this opportunity to inform you that this weekend, the authorities opened 2 additional lanes for traffic on the Federal highway between Cancun and Tulum, where the sinkhole is located. This means 4 lanes of traffic, 2 lanes per direction, according to operational monitoring. There has now been an improvement to the traffic flow on the Federal highway throughout the Riviera Maya Touristic zone.

With regards to the construction of the Mayan Train Project, mentioned in the previous statement, we would like to inform you that this project is estimated to be completed in a period of 2 to 3 years, and during this period, we will continue to monitor the situation and update with any information that is relevant to our mutual passengers.

At BD Experience, we continue to monitor each transportation service in order to provide the necessary assistance to attend all our arrival and departure services, providing the best experience to each passenger.

Sincerely,



**Laura Triay**  
**Managing Director DMC**