

Cancun, Quintana Roo, October 7, 2020

IMPORTANT ANNOUNCEMENT

BDE Experience resumes operations after the passing of Hurricane Delta.

BD Experience would like to inform you that fortunately, after the passing of Hurricane Delta, our clients, collaborators and the city of Cancun are in favorable conditions to gradually resume our activities.

The city has been affected by the fall of trees and some light pylons, but without any reported fatalities. For now, the electricity and water service is restricted in various areas of the city as well as the internet service, which is intermittent.

From 2:00 pm, we have resumed our functions in central offices, beginning to contact each of our guests to validate that they are safe and sound and verifying if we can offer them any assistance here in destination.

We are also talking with each hotel to confirm the status of each property and the passengers in order to be able to offer the correct information regarding any concerns they may have.

We are waiting for news from the airport authorities to be able to offer the best service to our customers. Our staff are already at the airport.

We will continue to assist you from our Corporate head office, Service Center and from our BDE Experience App.

For more information, please refer to our web page www.bdexperience.com or to any of our Social Media pages: LinkedIn, Instagram or Facebook.

Even in extreme situations, we remain committed to providing Memorable Experiences.

Sincerely,



Laura Triay
Managing Director



Juancho Sueyro
Commercial Vicepresident