



# BDExperience

## Welcome to Cozumel

**Dear Passenger,**

It is our pleasure to give you the warmest welcome to Cancun and Riviera Maya, we thank you for choosing us. To help you make your trip a memorable experience, following you will find important and detailed information about your prepaid activity.



*BD Experience Representative*

Upon arrival at Cancun Airport, you will receive a Welcome Kit with the date, time and location to attend our Welcome Meeting with the **BD Experience Representative**.

If you did not purchase round trip transportation service, it is very important that you contact our main office at least 24 hours prior the excursion in order to arrange a meeting with the **BD Experience Representative**, below you will find the contact information.

In this meeting, you should redeem your activity vouchers with the **BD Experience Representative**, who will give you a **BD Experience** coupon considered as your Boarding pass for the excursion. It is very important for you to do this process since the **BD Experience Representative** will confirm you the place and pick up time for the service.

For your safety, only book your excursions with your **BD Experience Representative**.

Below you will find our contact information if you have any questions, requests or assistance once in destination.



**servicecenter@bdexperience.com**  **+52 9981 04 3458**

**Inside Mexico: 800 522 3064 | Outside Mexico (ROW): (52) 998 113 1814**

**Welcome and enjoy your *unforgettable vacation!***